

C0. Introduction

C0.1

(C0.1) Give a general description and introduction to your organization.

Founded in 1990, WWT has grown to become a global technology solution provider with over \$13 billion in annual revenue. With thousands of IT engineers, hundreds of application developers and unmatched labs for testing and deploying technology at scale, WWT helps customers bridge the gap between IT and the business. By bringing leading technology companies together in a physical yet virtualized environment through its Advanced Technology Center, WWT integrates individually impressive technologies to produce game-changing solutions.

Based in St. Louis, WWT employs more than 7,000 employees and operates over 4 million square feet of warehousing, distribution and integration space in more than 50 facilities throughout the world.

WWT is committed to sustainability initiatives and addressing the daily impact our business has on the environment. With a focus on energy and waste reduction and water conservation, WWT works to protect our planet while providing business value for our customers and a great place to work for our employees. WWT also supports the continued development and expansion of renewable energy sources and is a recognized [EPA Green Power Partner](#).

C0.2

(C0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date	Indicate if you are providing emissions data for past reporting years	Select the number of past reporting years you will be providing emissions data for
Reporting year	January 1 2020	December 31 2020	Yes	3 years

C0.3

(C0.3) Select the countries/areas for which you will be supplying data.

India
Singapore
United States of America

C0.4

(C0.4) Select the currency used for all financial information disclosed throughout your response.

USD

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

Yes

C1.1a

(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.

Position of individual(s)	Please explain
Other, please specify (VP Compliance and General Counsel)	The individual in this position is a member of our Executive Team and an Officer of the company. This person oversees the EHS & Sustainability Director who leads greenhouse gas emissions goal-setting and tracking, sustainability reporting, and strategic partnerships on environmental projects with customers and suppliers along with their direct report, the Sustainability Manager

C1.1b

(C1.1b) Provide further details on the board's oversight of climate-related issues.

Frequency with which climate-related issues are a scheduled agenda item	Governance mechanisms into which climate-related issues are integrated	Scope of board-level oversight	Please explain
Scheduled – some meetings	Setting performance objectives Monitoring implementation and performance of objectives Monitoring and overseeing progress against goals and targets for addressing climate-related issues	<Not Applicable>	The WWT Board / Executive Team's role is to guide company strategy, risk management, and performance objectives. This includes environmental objectives and progress in meeting them. The Executive Team also assesses performance of the leadership team, which is tasked with setting budgets and business plans, overseeing expenditures, and carrying out strategy and objectives; the company's environmental objectives and progress in meeting them are reviewed at least annually with the Executive Team member noted in C1.1.

C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Name of the position(s) and/or committee(s)	Reporting line	Responsibility	Coverage of responsibility	Frequency of reporting to the board on climate-related issues
Environment/ Sustainability manager	<Not Applicable>	Both assessing and managing climate-related risks and opportunities	<Not Applicable>	Quarterly

C1.2a

(C1.2a) Describe where in the organizational structure this/these position(s) and/or committees lie, what their associated responsibilities are, and how climate-related issues are monitored (do not include the names of individuals).

The EHS & Sustainability Director reports directly to the VP of Compliance and General Counsel for the company. The EHS & Sustainability Director, along with the Sustainability & Environmental Manager, is responsible for establishing the company's objectives for reduction in greenhouse gas emissions, water usage and solid waste diversion. The Sustainability & Environmental Manager is responsible for monitoring and reporting performance metrics associated with the company's progress toward these objectives for the company.

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

	Provide incentives for the management of climate-related issues	Comment
Row 1	Yes	

C1.3a

(C1.3a) Provide further details on the incentives provided for the management of climate-related issues (do not include the names of individuals).

Entitled to incentive	Type of incentive	Activity incentivized	Comment
All employees	Monetary reward	Other (please specify) (Financial savings through improved environmental and sustainability performance)	The company hosts several programs (a Continual Improvement Program that is ongoing throughout the year, an annual 'Innovation Games' event, a Capstone Project competition, etc.) encouraging employees to develop visions and initiatives they have for any projects that may be of benefit to the organization. The scope of this program includes environmental initiatives (i.e., establishing an internal carpooling app for employees, establishing a composting program, packaging reduction, paper use minimization etc.). Winners of this competition receive both recognition on the company's internal social network as well as monetary rewards.

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?

Yes

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

	From (years)	To (years)	Comment
Short-term	0	3	
Medium-term	3	6	
Long-term	6	10	

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

World Wide Technology, LLC. (WWT) has an Enterprise Risk Management (ERM) process governance program that is managed through the Director of Finance Compliance with oversight from an Executive Advisory Board and governance reporting to the Company's Board of Directors. The ERM process was designed by using ISO 31000 process guidance. The purpose of WWT's ERM program is to anticipate, identify, assess, prioritize, mitigate and monitor risks that could have a material impact on WWT's ability to achieve its strategic objectives. The risk analysis begins with launching a survey utilizing a third parties ERM survey tool. The survey tool contains and measures a risk ranking scale as defined by Executive Leadership and the ERM Team and it measures each risk event based on the following dimensions: Likelihood of occurrence and Impact Risks: (1) Financial, (2) Reputation, (3) Operational, and (4) Compliance.

C2.2

(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.

Value chain stage(s) covered

Direct operations
Upstream
Downstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

More than once a year

Time horizon(s) covered

Short-term

Description of process

WWT recognizes that Supply Chain Risk Management (SCRM) is a critical part of its customer's risk mitigation and management process. WWT's SCRM assurance plan takes a holistic comprehensive approach with efficient controls and processes to protect its supply chain and deliver solutions that our customers can trust. WWT also recognizes the importance of continually evaluating and monitoring its SCRM framework to keep up with evolutions in the technology industry, as well as continuing to closely work with our customers, suppliers and partners to continuously improve how we deliver supply chain assurance. The mission of the WWT SCRM Program is to cultivate a world class supply chain risk management program by identifying, assessing, mitigating, communicating and monitoring supply chain risks and integrating them into WWT's business operations for the protection of our customers, suppliers, employees and shareholders.

C2.2a

(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?

	Relevance & inclusion	Please explain
Current regulation	Relevant, always included	Because our company is growing and continually moving into new markets, we must be diligent in reviewing existing regulations in these markets to ensure we take necessary steps to comply when applicable.
Emerging regulation	Relevant, always included	We're aware of regulations in draft form in several markets where we are already conducting business and will continue to monitor these regulations to identify any obligations our company may have in these markets.
Technology	Relevant, always included	WWT's vision is to be the best technology solution provider in the world providing our customers with revolutionary technology products, services and supply chain solutions. We are always working with strategic partners and suppliers to innovate and to meet our customers' challenges and demands for reducing any negative affects our industry may have on climate change.
Legal	Relevant, always included	Because our company is growing and continually moving into new markets, we must be diligent in reviewing existing regulations in these markets to ensure we take necessary steps to comply when applicable.
Market	Relevant, always included	Because our company is growing and continually moving into new markets, we must be diligent in reviewing existing regulations in these markets to ensure we take necessary steps to comply when applicable. Additionally, as noted previously, WWT's vision is to be the best technology solution provider in the world providing our customers with revolutionary technology products, services and supply chain solutions. We are always working with strategic partners and suppliers to innovate and to meet our customers' challenges and demands for reducing any negative affects our industry may have on climate change.
Reputation	Relevant, always included	All of the previous risk categories tie directly to this risk element. If WWT fails to address risks associated with current and emerging regulations or legal requirements, changes in technology and/or markets, this will directly affect the company's reputation, causing significant negative impact on longterm sustainability for the organization.
Acute physical	Relevant, always included	Climate change risks associated considered to be acutely physical in nature would include the increase in natural extreme weather events impacting one of our warehousing or technology centers directly or significantly impacting key suppliers. Business continuity planning and improving supplier risk management programs continue to be priorities for our organization.
Chronic physical	Relevant, sometimes included	Longer term climate change events such as sustained higher temperatures in specific markets could also have both a direct impact on our ability to sustain operations in one of our warehousing or technology centers or significantly impact our supply chain.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.3a

(C2.3a) Provide details of risks identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Risk 1

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Current regulation	Carbon pricing mechanisms
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Primary potential financial impact

Increased direct costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

Carbon taxes and cap and trade schemes will increase costs for not only WWT's operations directly in affected regions but even more likely upstream and downstream with our supply chain.

Time horizon

Short-term

Likelihood

More likely than not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

WWT is estimating additional costs associated with the provision of internal management resources for data collection, tracking and reporting as well as costs associated with any additional insurance premiums and taxes assessed.

Cost of response to risk

20000

Description of response and explanation of cost calculation

WWT will continue to monitor these regulations and industry innovations and best practices to work toward the company's established emission reduction objective globally.

Comment

Cost of management includes both the cost of internal and external resources

Identifier

Risk 2

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Emerging regulation	Enhanced emissions-reporting obligations
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Primary potential financial impact

Increased indirect (operating) costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

The adoption of wider regulations may require increased use of external resources and the addition of internal resources to meet the requirements (i.e., additional measurement, reporting and action management resources).

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

50000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Increase in resource costs to support provision of measurement, reporting and action management.

Cost of response to risk

20000

Description of response and explanation of cost calculation

WWT will continue to monitor these regulations and industry innovations and best practices to work toward the company's established emission reduction objective globally.

Comment

The adoption of wider regulations may require increased use of external resources and the addition of internal resources to meet the requirements (i.e., additional measurement, reporting and action management resources).

Identifier

Risk 3

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Acute physical	Increased severity and frequency of extreme weather events such as cyclones and floods
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Primary potential financial impact

Increased insurance claims liability

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

WWT is at risk from the impacts of increased severe weather events such as fire, drought, flooding, and earthquakes. These events could potentially damage or destroy our property, increasing our insurance premiums.

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Natural disasters and increased frequency of severe weather events could have an adverse impact on operating costs. Our assets are located in areas that are subject to natural disasters and severe weather conditions such as hurricanes, earthquakes, droughts, snow storms, floods and fires. The occurrence of natural disasters or severe weather conditions can increase investment costs to repair or replace damaged properties, increase operation costs, increase property insurance costs, and negatively impact the tenant demand for lease space.

Cost of response to risk

30000

Description of response and explanation of cost calculation

WWT has a disaster preparedness and recovery plan which includes preparation for events as well as post event clean-up and maintenance. WWT has also enrolled in additional insurance coverage for properties located in select regions to manage damage exposure.

Comment

Identifier

Risk 4

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Chronic physical	Changes in precipitation patterns and extreme variability in weather patterns
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Primary potential financial impact

Increased indirect (operating) costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

Increase in severe weather events and disaster avoidance and recovery activities also increase operational costs and insurance premiums. Increased amounts of snow and ice have an impact on accessibility to our sites and may result in increased operating costs to plow the facilities and address issues such as burst pipes caused by increasingly extreme weather.

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Increased frequency of severe weather patterns could have an adverse impact on operating costs. Our assets are located in areas that are subject to natural disasters and severe weather conditions such as droughts, snow storms, floods and fires. The occurrence of severe weather conditions can increase investment costs to repair or replace damaged properties, increase operation costs, increase property insurance costs, and negatively impact the tenant demand for lease space.

Cost of response to risk

30000

Description of response and explanation of cost calculation

WWT has a disaster preparedness and recovery plan which includes preparation for events as well as post event clean-up and maintenance. WWT has also enrolled in additional insurance coverage for properties located in select regions to manage damage exposure.

Comment

C2.4

(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.4a

(C2.4a) Provide details of opportunities identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Opp1

Where in the value chain does the opportunity occur?

Downstream

Opportunity type

Products and services

Primary climate-related opportunity driver

Ability to diversify business activities

Primary potential financial impact

Increased revenues through access to new and emerging markets

Company-specific description

WWT intends to be a leader in meeting industry best practices relative to Supply Chain Risk Management programs and supply chain resiliency which can place our company in a more preferred position with our customers and partners. Through these efforts there may be increased opportunities for WWT to expand its supply chain management and warehousing services to localized markets for our customers.

Time horizon

Short-term

Likelihood

More likely than not

Magnitude of impact

Medium

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Cost to realize opportunity

Strategy to realize opportunity and explanation of cost calculation

WWT has dedicated resources and is investing in establishing a robust Supply Chain Risk Management program to ensure supply chain operations remain resilient and in compliance with environmental regulations in global markets. This ensures that our company will continue to meet the needs of our existing customers and enable WWT to leverage this to build confidence with new customers that are facing the same challenges.

Comment

Identifier

Opp2

Where in the value chain does the opportunity occur?

Direct operations

Opportunity type

Resource efficiency

Primary climate-related opportunity driver

Move to more efficient buildings

Primary potential financial impact

Reduced indirect (operating) costs

Company-specific description

As part of the risk mitigation of energy management, WWT has set an intensity target which in part requires the portfolio to operate more efficiently. Some decisions and investments that have been made to meet our energy conservation and greenhouse gas goals include: • Investment in LEED certification of WWT Global Headquarters building in St. Louis • Continued investment in LED and motion-detection lighting in our facilities • Improvements in the efficiency of ventilation and air conditioning equipment • Use of ENERGY STAR-certified equipment in our facilities across the globe • Increased investment in teleconferencing capabilities and equipment • Increased

employee participation in telecommuting , plus increased investment in teleconferencing facilities and equipment

Time horizon

Medium-term

Likelihood

Likely

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

26120

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

The financial impact is realized through measured annual energy savings across the portfolio during the reporting year.

Cost to realize opportunity

282270

Strategy to realize opportunity and explanation of cost calculation

Energy efficiency is monitored through the capital investment to manage monthly property-level energy usage through a third party ESG and data management consultant. This value reflects the costs of major LED and HVAC improvements that were completed in the reporting year.

Comment

Identifier

Opp3

Where in the value chain does the opportunity occur?

Direct operations

Opportunity type

Products and services

Primary climate-related opportunity driver

Shift in consumer preferences

Primary potential financial impact

Reduced indirect (operating) costs

Company-specific description

WWT believes that current and future tenants appreciate efficient operations and therefore we see our energy efficiency initiatives as a competitive advantage.

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Cost to realize opportunity

Strategy to realize opportunity and explanation of cost calculation

To capitalize on this opportunity, WWT has many energy efficiency initiatives. We believe reducing energy usage is not only good for the environment but that it creates value for our stakeholders. From installing LED lights and motion-detection lighting in our facilities and increasing the efficiency of ventilation and air conditioning equipment, we measure and manage our energy consumption, which also helps drive smart business investments.

Comment

C3. Business Strategy

C3.1

(C3.1) Have climate-related risks and opportunities influenced your organization's strategy and/or financial planning?

Yes

C3.1b

(C3.1b) Does your organization intend to publish a low-carbon transition plan in the next two years?

	Intention to publish a low-carbon transition plan	Intention to include the transition plan as a scheduled resolution item at Annual General Meetings (AGMs)	Comment
Row 1	No, we do not intend to publish a low-carbon transition plan in the next two years	<Not Applicable>	WWT intends to expand its climate program to include additional facilities and identify potential areas of carbon reduction.

C3.2

(C3.2) Does your organization use climate-related scenario analysis to inform its strategy?

No, but we anticipate using qualitative and/or quantitative analysis in the next two years

C3.2b

(C3.2b) Why does your organization not use climate-related scenario analysis to inform its strategy?

WWT currently reviews many of the drivers included in the scope of climate related scenario analysis in our strategic business decision making processes (regulations, technology changes, market changes, geographic exposure, reputation, etc.) but we have not yet formalized these reviews as directly associated with a 'climate-related scenario analysis.' We expect to move forward with this as a more formalized process in the near future.

C3.3

(C3.3) Describe where and how climate-related risks and opportunities have influenced your strategy.

	Have climate-related risks and opportunities influenced your strategy in this area?	Description of influence
Products and services	Not evaluated	This category is not considered material to WWT's business operations; we are a value-added reseller and do not at this time consider climate-related risks in regard to product and service contract selections.
Supply chain and/or value chain	Evaluation in progress	Annually, we ask all suppliers to review, acknowledge, and agree to adopt the requirements defined in the WWT Supplier Code of Conduct which aligns to the RBA Code of Conduct declaring their commitment to pollution prevention and resource reduction." If we find that a Supplier is not abiding to this commitment, we utilize the SCRM process to eliminate the supplier from our Supply Chain. The mission of the WWT SCRM Program is to cultivate a world class supply chain risk management program by identifying, assessing, mitigating, communicating and monitoring supply chain risks and integrating them into WWT's business operations for the protection of our customers, suppliers, employees and shareholders – this process includes environmental and corporate social responsibility related risks.
Investment in R&D	Not evaluated	This category is not applicable to WWT's business operations; we are a value-added reseller.
Operations	Yes	WWT measures, tracks, transparently reports and take actions to minimize the impact that the company's operations are having on climate change through energy conservation programs and by supporting the expansion of renewable energy sources. WWT has established an objective to reduce energy consumption and the resulting Greenhouse Gas (GHG) emissions (CO2) for some of its US facilities by 25% by the year 2030. Energy conservation and climate change are issues that are included in the decision-making processes at WWT for new facility construction, existing facility remodels, and the company's investments in renewable energy sources. WWT invests in the continued development and expansion of renewable energy sources through purchases of Renewable Energy Certificates. In 2020, the company purchased over 10,000 MWh of renewable energy in support of this effort and is a recognized EPA Green Power Partner. EPA's Green Power Partnership is a voluntary program helping to increase the use of green power among organizations in the United States to reduce the environmental impacts associated with conventional electricity use. Some additional decisions and investments made to meet our energy conservation and greenhouse gas emissions reduction objective includes: • Continued investment in LED and motion detected lighting in our facilities • Improvements in the efficiency of ventilation and air conditioning equipment • Utilization of ENERGY STAR® certified equipment in our facilities across the globe • Increased employee participation in telecommuting, and increased investment in teleconferencing facilities and equipment • Development of a program to work toward determination and reduction of the company's indirect / value chain GHG emissions (Scope 3 emissions) in 2021-2022. WWT have also hired dedicated resources in 2020 to add additional focus to its environmental & sustainability programs.

C3.4

(C3.4) Describe where and how climate-related risks and opportunities have influenced your financial planning.

	Financial planning elements that have been influenced	Description of influence
Row 1	Direct costs Indirect costs Acquisitions and divestments Assets	WWT measures, tracks, transparently reports and take actions to minimize the impact that the company's operations are having on climate change through energy conservation programs and by supporting the expansion of renewable energy sources. WWT has established an objective to reduce energy consumption and the resulting Greenhouse Gas (GHG) emissions (CO ₂) by 25% in some of its US facilities by the year 2030. Energy conservation and climate change are issues that are included in the decision-making processes at WWT for new facility construction, existing facility remodels, and the company's investments in renewable energy sources, which directly ties to budgeting exercises for the facilities team. WWT further invests in the continued development and expansion of renewable energy sources through purchases of Renewable Energy Certificates (RECs). In 2020 WWT purchased RECs worth approximately \$16,000. Some additional decisions and investments made to meet our energy conservation and greenhouse gas emissions reduction objective includes: • Continued investment in LED and motion detected lighting in our facilities • Improvements in the efficiency of ventilation and air conditioning equipment • Utilization of ENERGY STAR® certified equipment in our facilities across the globe • Increased employee participation in telecommuting, and increased investment in teleconferencing facilities and equipment • Development of a program to work toward determination and reduction of the company's indirect / value chain GHG emissions (Scope 3 emissions) in 2021-2022. WWT have also hired dedicated resources in 2020 to add additional focus to its environmental & sustainability programs.

C3.4a

(C3.4a) Provide any additional information on how climate-related risks and opportunities have influenced your strategy and financial planning (optional).

Climate change-related issues, including resource use and dependency, have a direct impact on the financial performance of our business and ability to serve our customers. As such, WWT regularly investigates and introduces improvements to our facilities and operations that result in a more efficient portfolio.

Additionally, customer demand for our company's participation in efforts to investigate and determine how our operations are affecting climate change (reporting and transparency, reducing the amount of non-renewable energy consumed, driving internal strategies for improvement efforts, etc.) provide WWT with clear direction and opportunity to collaborate, expand and develop green business solutions. Some ways we addressed this in the reporting period was through continued investment in LED and motion detected lighting in our facilities, improvements in the efficiency of ventilation and air conditioning equipment, and increased employee participation in telecommuting.

These issues are the catalyst for decisions and investments made by the company on initiatives such as moving forward with investigating and reporting Scope 3 emissions, achieving emissions reductions goals included in our intensity targets, performing new construction using LEED building guidelines, investing in renewable energy certificates, investing in teleconferencing facilities and equipment, energy efficient retrofitting of lighting and HVAC equipment in existing facilities, etc.

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

Intensity target

C4.1b

(C4.1b) Provide details of your emissions intensity target(s) and progress made against those target(s).

Target reference number

Int 1

Year target was set

2017

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Scope 1+2 (location-based)

Intensity metric

Metric tons CO2e per unit hour worked

Base year

2017

Intensity figure in base year (metric tons CO2e per unit of activity)

0.006305475

% of total base year emissions in selected Scope(s) (or Scope 3 category) covered by this intensity figure

95

Target year

2030

Targeted reduction from base year (%)

25

Intensity figure in target year (metric tons CO2e per unit of activity) [auto-calculated]

0.00472910625

% change anticipated in absolute Scope 1+2 emissions

% change anticipated in absolute Scope 3 emissions

Intensity figure in reporting year (metric tons CO2e per unit of activity)

0.004326329

% of target achieved [auto-calculated]

125.550953734651

Target status in reporting year

Achieved

Is this a science-based target?

Yes, we consider this a science-based target, but it has not been approved by the Science Based Targets initiative

Target ambition

Please select

Please explain (including target coverage)

Target covers full company Scope 1 + 2 emissions (tonnes CO2e) per unit of employee hours worked. This intensity targeted reduction of 25% by 2030 over our 2017 baseline has been achieved in just the fourth year of implementation. We consider this a science-based target as it falls within line of the level of decarbonization suggested, as described in the Fifth Assessment Report of the IPCC.

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

No other climate-related targets

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Yes

C4.3a

(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation		
To be implemented*	1	241.4
Implementation commenced*		
Implemented*	1	297.8
Not to be implemented		

C4.3b

(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.

Initiative category & Initiative type

Energy efficiency in buildings	Lighting
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Estimated annual CO2e savings (metric tonnes CO2e)

297.8

Scope(s)

Scope 2 (location-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

23832

Investment required (unit currency – as specified in C0.4)

192270

Payback period

4-10 years

Estimated lifetime of the initiative

21-30 years

Comment

LED lighting replacement projects were completed at two facilities during the reporting year. Estimated annual CO2e savings, annual monetary savings, and payback period were calculated based on the annual electricity savings resulting from switching replacing fluorescent bulbs in these locations. The lifetime of the initiative was calculated based on the advertised life hours of the LED lamps.

C4.3c

(C4.3c) What methods do you use to drive investment in emissions reduction activities?

Method	Comment
Internal incentives/recognition programs	WWT manages a Continual Improvement Project program which offers a variety of monetary and recognition rewards to employees when projects resulting in progress toward the company's objectives, including environmental targets (reduction in electricity or water usage, increase in landfill waste diversion percentage, etc.) are implemented.
Dedicated budget for energy efficiency	The company budgets annually for an investment in renewable energy certificates.
Employee engagement	The company will establish an internal Green Team with representatives in multiple company locations. These teams work toward implementing both future and existing projects inside the company and externally in their communities that drive investments in emission reduction activities such as promoting carpooling / ridesharing opportunities, hosting employee education sessions on renewable energy options for to power their homes, etc.
Financial optimization calculations	For the installation of the smart LED lighting systems in our facilities located in Edwardsville, IL and St. Louis, MO, energy savings calculations are used to calculate annual savings and payback periods, along with ROI, to drive investment in this area.
Compliance with regulatory requirements/standards	We are continuing to monitor and work toward ensuring our emissions in Singapore remain below the level being considered for carbon taxation and this type of carbon tax requirement will drive investment in emissions reduction activities for the company.

C4.5

(C4.5) Do you classify any of your existing goods and/or services as low-carbon products or do they enable a third party to avoid GHG emissions?

No

C5. Emissions methodology

C5.1

(C5.1) Provide your base year and base year emissions (Scopes 1 and 2).

Scope 1

Base year start

January 1 2015

Base year end

December 31 2015

Base year emissions (metric tons CO2e)

61.6

Comment

Scope 2 (location-based)

Base year start

January 1 2015

Base year end

December 31 2015

Base year emissions (metric tons CO2e)

21739

Comment

Scope 2 (market-based)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

C5.2

(C5.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year
Gross global Scope 1 emissions (metric tons CO2e)
4009.58
Start date
January 1 2020
End date
December 31 2020
Comment
Fugitive emissions from refrigerants were added this year to WWT's Scope 1 inventory for the first time, increasing the amount of overall emissions in this category.
Past year 1
Gross global Scope 1 emissions (metric tons CO2e)
2055.924
Start date
January 1 2019
End date
December 31 2019
Comment
Past year 2
Gross global Scope 1 emissions (metric tons CO2e)
1639.573
Start date
January 1 2018
End date
December 31 2018
Comment
Past year 3
Gross global Scope 1 emissions (metric tons CO2e)
1027.462
Start date
January 1 2017
End date
December 31 2017
Comment

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1
Scope 2, location-based
We are reporting a Scope 2, location-based figure
Scope 2, market-based
We have no operations where we are able to access electricity supplier emission factors or residual emissions factors and are unable to report a Scope 2, market-based figure
Comment

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

Scope 2, location-based
37114.01

Scope 2, market-based (if applicable)
<Not Applicable>

Start date
January 1 2020

End date
December 31 2020

Comment

Past year 1

Scope 2, location-based
31799

Scope 2, market-based (if applicable)
<Not Applicable>

Start date
January 1 2019

End date
December 31 2019

Comment

Past year 2

Scope 2, location-based
22989

Scope 2, market-based (if applicable)
<Not Applicable>

Start date
January 1 2018

End date
December 31 2018

Comment

Past year 3

Scope 2, location-based
25937

Scope 2, market-based (if applicable)
<Not Applicable>

Start date
January 1 2017

End date
December 31 2017

Comment

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?
No

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Capital goods

Evaluation status

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Upstream transportation and distribution

Evaluation status

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Waste generated in operations

Evaluation status

Relevant, calculated

Metric tonnes CO2e

332.67

Emissions calculation methodology

The GHG emissions due to the waste generated in our assets was calculated using the EPA Waste Reduction Model (WARM) tool. The total waste generated in 2020 was 797.03 metric tons.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

Business travel**Evaluation status**

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain**Employee commuting****Evaluation status**

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain**Upstream leased assets****Evaluation status**

Relevant, calculated

Metric tonnes CO2e

74.95

Emissions calculation methodology

All emissions were calculated using the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition). the above was calculated based on the natural gas and electricity data available at leased facilities where WWT does not have operational control.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

All upstream leased assets data came from internal WWT utility bill management processes.

Downstream transportation and distribution**Evaluation status**

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain**Processing of sold products****Evaluation status**

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

WWT is a value-added reseller, and does not manufacture or is contracted to manufacture any products.

Use of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

WWT is a value-added reseller, and does not manufacture or is contracted to manufacture any products.

End of life treatment of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

WWT is a value-added reseller, and does not manufacture or is contracted to manufacture any products.

Downstream leased assets

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

WWT does not own any assets leased to third parties.

Franchises

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

WWT is a value-added reseller. This is not applicable to current business operations.

Investments

Evaluation status

Relevant, not yet calculated

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Other (upstream)

Evaluation status

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Other (downstream)

Evaluation status

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

C6.7

(C6.7) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

No

C6.10

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

0.00000307

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

41123.59

Metric denominator

unit total revenue

Metric denominator: Unit total

13400000000

Scope 2 figure used

Location-based

% change from previous year

8.83

Direction of change

Increased

Reason for change

There were two factors that were likely the biggest reason for this change: GHG emissions from refrigerants were added to WWT's Scope 1 calculations for the first time in 2020 and two large distribution centers, which were completed in 2019, became fully operational in 2020.

C7. Emissions breakdowns

C7.1

(C7.1) Does your organization break down its Scope 1 emissions by greenhouse gas type?

No

C7.2

(C7.2) Break down your total gross global Scope 1 emissions by country/region.

Country/Region	Scope 1 emissions (metric tons CO2e)
United States of America	4009.58

C7.3

(C7.3) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

By facility

C7.3b

(C7.3b) Break down your total gross global Scope 1 emissions by business facility.

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
St. Louis, Missouri, US	795.59	38.7039	-90.44087
Edwardsville, Illinois, US	3213.99	38.78952	-90.07597

C7.5

(C7.5) Break down your total gross global Scope 2 emissions by country/region.

Country/Region	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)	Purchased and consumed electricity, heat, steam or cooling (MWh)	Purchased and consumed low-carbon electricity, heat, steam or cooling accounted for in Scope 2 market-based approach (MWh)
United States of America	37114.01			

C7.6

(C7.6) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

By facility

C7.6b

(C7.6b) Break down your total gross global Scope 2 emissions by business facility.

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
St. Louis, Missouri, US	18727.46	
Edwardsville, Illinois, US	18386.54	

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Increased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

	Change in emissions (metric tons CO2e)	Direction of change	Emissions value (percentage)	Please explain calculation
Change in renewable energy consumption		<Not Applicable >		
Other emissions reduction activities	297.81	Decreased	0.72	Scope 2 emission reductions as a result of implemented LED lighting upgrades at two facilities in 2020. Savings are calculated based on the annual kWh savings and the location-based emission factors of the grid.
Divestment		<Not Applicable >		
Acquisitions		<Not Applicable >		
Mergers		<Not Applicable >		
Change in output	6812.73	Increased	16.57	Two facilities at the Edwardsville location opened in 2019 so they were not operational for a full calendar year until 2020. The change in output reflects the difference in their emissions from the portion of 2019 that they were operational to the full 2020 calendar year for Scope 1 + 2.
Change in methodology		<Not Applicable >		
Change in boundary	1121.279	Increased	2.73	Fugitive emissions from refrigerants at facilities within operational control were calculated and added to this year's Scope 1 totals for the first time.
Change in physical operating conditions		<Not Applicable >		
Unidentified		<Not Applicable >		
Other		<Not Applicable >		

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?
 Location-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy?
 More than 5% but less than or equal to 10%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Yes
Consumption of purchased or acquired electricity	Yes
Consumption of purchased or acquired heat	No
Consumption of purchased or acquired steam	No
Consumption of purchased or acquired cooling	No
Generation of electricity, heat, steam, or cooling	No

C8.2a

(C8.2a) Report your organization’s energy consumption totals (excluding feedstocks) in MWh.

	Heating value	MWh from renewable sources	MWh from non-renewable sources	Total (renewable and non-renewable) MWh
Consumption of fuel (excluding feedstock)	HHV (higher heating value)	0	15615.44	15615.44
Consumption of purchased or acquired electricity	<Not Applicable>	0	48899.71	48899.71
Consumption of purchased or acquired heat	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of purchased or acquired steam	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of purchased or acquired cooling	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of self-generated non-fuel renewable energy	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Total energy consumption	<Not Applicable>	0	64515.15	64515.15

C8.2b

(C8.2b) Select the applications of your organization’s consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	No
Consumption of fuel for the generation of heat	Yes
Consumption of fuel for the generation of steam	No
Consumption of fuel for the generation of cooling	No
Consumption of fuel for co-generation or tri-generation	No

C8.2c

(C8.2c) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Fuels (excluding feedstocks)

Natural Gas

Heating value

HHV (higher heating value)

Total fuel MWh consumed by the organization

15615.44

MWh fuel consumed for self-generation of electricity

<Not Applicable>

MWh fuel consumed for self-generation of heat

<Not Applicable>

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

53.114

Unit

kg CO2e per million Btu

Emissions factor source

EPA Emission Factors for Greenhouse Gas Inventories

Comment

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

Description

Waste

Metric value

426.25

Metric numerator

Metric tons of landfilled municipal solid waste

Metric denominator (intensity metric only)

% change from previous year

69.2

Direction of change

Decreased

Please explain

The disruptions caused by COVID-19 led to the significant decrease in the frequency and necessity of waste pickups during CY 2020.

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	No third-party verification or assurance
Scope 2 (location-based or market-based)	No third-party verification or assurance
Scope 3	No third-party verification or assurance

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?

No, we are waiting for more mature verification standards and/or processes

C11. Carbon pricing

C11.1

(C11.1) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

No, and we do not anticipate being regulated in the next three years

C11.2

(C11.2) Has your organization originated or purchased any project-based carbon credits within the reporting period?

No

C11.3

(C11.3) Does your organization use an internal price on carbon?

No, but we anticipate doing so in the next two years

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our suppliers
Yes, our customers

C12.1a

(C12.1a) Provide details of your climate-related supplier engagement strategy.

Type of engagement

Compliance & onboarding

Details of engagement

Code of conduct featuring climate change KPIs

% of suppliers by number

100

% total procurement spend (direct and indirect)

100

% of supplier-related Scope 3 emissions as reported in C6.5

100

Rationale for the coverage of your engagement

All WWT suppliers are expected to acknowledge and the Code of Conduct that WWT has established.

Impact of engagement, including measures of success

Supplier compliance and performance associated with the requirements of this code will be measured by WWT as applicable based on the nature of the business transacted. If supplier performance does not meet WWT's expectations, suppliers may be placed on performance improvement plans and/or potentially disengaged as a WWT supplier.

Comment

C12.1b

(C12.1b) Give details of your climate-related engagement strategy with your customers.

Type of engagement

Education/information sharing

Details of engagement

Run an engagement campaign to education customers about your climate change performance and strategy

% of customers by number

50

% of customer - related Scope 3 emissions as reported in C6.5

Portfolio coverage (total or outstanding)

<Not Applicable>

Please explain the rationale for selecting this group of customers and scope of engagement

WWT has shared information with several customers/partners on energy and cost savings benefits that can be achieved through increasing teleconferencing capabilities in their organizations. WWT also publishes information about the importance of our own efforts toward reducing GHG emissions and other negative environmental impacts in our annual CSR report (which is in accordance with GRI G4 guidelines) on our website. We are working with multiple customers and partners to improve our Carbon Disclosure Project (CDP) Report score and how to move toward science-based emissions targets. We are also partnering with customers on their high-level commitments for carbon and waste and discussing future joint working initiatives linked to packaging and data management. WWT completes customer due diligence surveys on an annual basis to disclose our current environmental and sustainability standings.

Impact of engagement, including measures of success

Improved collaboration to ensure knowledge on best practices on improving environmental & sustainability performance.

C12.3

(C12.3) Do you engage in activities that could either directly or indirectly influence public policy on climate-related issues through any of the following?

Direct engagement with policy makers
Trade associations
Other

C12.3a

(C12.3a) On what issues have you been engaging directly with policy makers?

Focus of legislation	Corporate position	Details of engagement	Proposed legislative solution
Energy efficiency	Neutral	WWT's Sustainability & Environmental Manager plans to reengage with a local advocacy committee on initiatives focusing on establishing energy reduction strategies and awareness campaigns. Commitment to this committee was put on hold in 2020 due to Covid. WWT is also an EPA power partner and currently purchases Renewable energy certificates. Through this partnership, WWT has access to EPA resources and networking to help improve its energy efficiency strategies.	WWT supports local advocacy in St Louis to work on energy efficiency awareness campaigns which can have an impact on local legislation and initiatives. WWT supports the EPA power partnership which encourages companies to highlight and utilize green energy resources to achieve energy efficiency and carbon reduction. WWT most recently voted on the TL9000 6.3 vote which included updates to environmental and sustainability requirements.

C12.3b

(C12.3b) Are you on the board of any trade associations or do you provide funding beyond membership?

No

C12.3e

(C12.3e) Provide details of the other engagement activities that you undertake.

WWT is also a voting member of the QuEST Forum Board and utilizes this influence to drive policy decisions consistent with the company's overall climate change strategy (i.e., promotion of transparency and reporting requirements increase in use and support of renewable energy sources, etc.). WWT is also an EPA power partner and EPA SmartWay partner. WWT has access to EPA resources and networking to help improve its strategies on environmental & sustainability performance.

C12.3f

(C12.3f) What processes do you have in place to ensure that all of your direct and indirect activities that influence policy are consistent with your overall climate change strategy?

The individuals participating in the previously described activities are the same individuals that are engaged with developing and monitoring the company's overall climate change strategy. Because these initiatives are managed by a team of individuals (with the support of others), strategies and policies are consistent across projects. These individuals report to General Counsel, who is on to the Board of Directors. All engagement efforts are approved by the General Counsel, which is then shared with the board.

C12.4

(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In voluntary sustainability report

Status

Complete

Attach the document

Corporate Social Responsibility GRI Report 2019-2020.pdf

Page/Section reference

Content elements

Governance
Strategy
Risks & opportunities
Emissions figures
Emission targets
Other metrics

Comment

Solid waste consumption & targets

C15. Signoff

C-FI

(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

C15.1

(C15.1) Provide details for the person that has signed off (approved) your CDP climate change response.

	Job title	Corresponding job category
Row 1	Manager, Sustainability & Environmental	Environment/Sustainability manager

SC. Supply chain module

SC0.0

(SC0.0) If you would like to do so, please provide a separate introduction to this module.

SC0.1

(SC0.1) What is your company's annual revenue for the stated reporting period?

	Annual Revenue
Row 1	13400000000

SC0.2

(SC0.2) Do you have an ISIN for your company that you would be willing to share with CDP?

No

SC1.1

(SC1.1) Allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period.

Requesting member

Altria Group, Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

14.87

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Altria Group, Inc. is managed

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Altria Group, Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Altria Group, Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Altria Group, Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Altria Group, Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

AT&T Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

2891.57

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for AT&T Inc. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for AT&T Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to AT&T Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to AT&T Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to AT&T Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Bank of America

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

1144.01

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Bank of America is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Bank of America is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Bank of America are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Bank of America relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Bank of America. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

CBRE Group, Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

18.25

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for CBRE Group, Inc. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for CBRE Group, Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to CBRE Group, Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to CBRE Group, Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to CBRE Group, Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Clorox Company

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

3.21

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Clorox Company is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Clorox Company is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Clorox Company are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Clorox Company relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Clorox Company. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Estee Lauder Companies Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

50.26

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Estee Lauder Companies Inc. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Estee Lauder Companies Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Estee Lauder Companies Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Estee Lauder Companies Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Estee Lauder Companies Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we

will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

LinkedIn Corp.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

16.31

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for LinkedIn Corp. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for LinkedIn Corp. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to LinkedIn Corp. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to LinkedIn Corp. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to LinkedIn Corp. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Mastercard Incorporated

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

151.98

Uncertainty (±%)**Major sources of emissions**

Electricity consumption in warehousing facility where work for Mastercard Incorporated is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Mastercard Incorporated is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Mastercard Incorporated are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Mastercard Incorporated relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Mastercard Incorporated. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Microsoft Corporation

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

5700.53

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Microsoft Corporation is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Microsoft Corporation is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Microsoft Corporation are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Microsoft Corporation relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Microsoft Corporation. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Nokia Group

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

986.01

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Nokia Group is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Nokia Group is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Nokia Group are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Nokia Group relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Nokia group. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

PayPal Holdings Inc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

227.18

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for PayPal Holdings Inc is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for PayPal Holdings Inc is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to PayPal Holdings Inc are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to PayPal Holdings Inc relative to WWT's total revenue

for 2020 and have allocated this same percentage of the company's GHG to PayPal Holdings Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

The Allstate Corporation

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

23.17

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for The Allstate Corporation is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for The Allstate Corporation is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to The Allstate Corporation are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to The Allstate Corporation relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to The Allstate Corporation. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

U.S. General Services Administration - OMB ICR #3090-0319

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

41.15

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for U.S. General Services Administration is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for U.S. General Services Administration is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to U.S. General Services Administration are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to U.S. General Services Administration relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to U.S. General Services Administration. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Verizon Communications Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

1326.31

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Verizon Communications Inc. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Verizon Communications Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Verizon Communications Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Verizon Communications Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Verizon Communications Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

VMware, Inc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

64.75

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for VMware, Inc. is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for VMware Inc. is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to VMware Inc. are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to VMware Inc. relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to VMware Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Vodafone Group

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO₂e

515.14

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Vodafone Group is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Vodafone Group is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Vodafone Group are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Vodafone Group relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Vodafone Group. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Wells Fargo & Company

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

277.11

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Wells Fargo & Company is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Wells Fargo & Company is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Wells Fargo & Company are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Wells Fargo & Company relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Wells Fargo & Company. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Citrix Systems

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

22.81

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for Citrix Systems is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for Citrix Systems is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to Citrix Systems are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to Citrix Systems relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to Citrix Systems. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

HP Inc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

2.25

Uncertainty (±%)

10

Major sources of emissions

Electricity consumption in warehousing facility where work for HP Inc is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

The work WWT performs for HP Inc is managed from and through the company's largest warehouse located in Edwardsville, IL. The primary GHG source in this location is the electricity consumed to maintain operations. Services provided to HP Inc are very similar to services provided to other customers in our warehousing operations globally. We have identified the percentage of revenue associated with services provided to HP Inc relative to WWT's total revenue for 2020 and have allocated this same percentage of the company's GHG to HP Inc. Although nearly all of WWT's GHG Scope 2 emissions have been confirmed to be attributable to electricity consumption, we are aware that there are variances in the amount of electricity consumed for the different types of services we offer. WWT is working to improve the accuracy and level of detail in our order management data and as these improvements are made, we will be able to more closely allocate GHG emissions to the different types of services offered and for allocation to each customer account.

Requesting member

Telefónica

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

0

Major sources of emissions

Future allocated emissions will be calculated based on electricity consumption in warehousing facility where work for Telefónica is managed.

Verified

No

Allocation method

Allocation based on the volume of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Telefónica is a new customer as of 2021 so there are no allocated GHG emissions for the reporting year of 2020.

SC1.2**(SC1.2) Where published information has been used in completing SC1.1, please provide a reference(s).****SC1.3****(SC1.3) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?**

Allocation challenges	Please explain what would help you overcome these challenges
Diversity of product lines makes accurately accounting for each product/product line cost ineffective	As WWT continues to make improvements to our order management systems we will be able to better determine the amount of labor hours and costs associated with each order.

SC1.4**(SC1.4) Do you plan to develop your capabilities to allocate emissions to your customers in the future?**

Yes

SC1.4a

(SC1.4a) Describe how you plan to develop your capabilities.

WWT has implemented a long term business process improvement program that includes improvements in the company's ability to manage and track order processing. We expect to be able to more closely determine and allocate costs associated with each order which will also facilitate a more accurate accounting of emissions attributable to each customer account.

SC2.1

(SC2.1) Please propose any mutually beneficial climate-related projects you could collaborate on with specific CDP Supply Chain members.

SC2.2

(SC2.2) Have requests or initiatives by CDP Supply Chain members prompted your organization to take organizational-level emissions reduction initiatives?

No

SC4.1

(SC4.1) Are you providing product level data for your organization's goods or services?

No, I am not providing data

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I am submitting to	Public or Non-Public Submission	Are you ready to submit the additional Supply Chain questions?
I am submitting my response	Customers	Public	<Not Applicable>

Please confirm below

I have read and accept the applicable Terms